

FREEDOMTEAM LLC

CUSTOMER SATISFACTION SURVEY

Name: _____

Business: _____

Phone: _____

E-mail: _____

Please complete the following survey to help assist us improve are services.

1. How were you referred to us?

2. How satisfied are you with the ability to reach the Freedomteam LLC in a timely manner?

3. How satisfied are you with the speed in which we found a solution to your problem?

4. How satisfied are you with the expertise of the technician who assisted you?

5. Do you know of another business or customer who would benefit from are services so we may contact them?

6. How satisfied were you with the cost of the services rendered?

7. Any other comments, feedback, or suggestions?

You can fax the survey to 304-521-4882, email to support@thefreedomteamonline.com, or mail to Freedomteam LLC 136 Dylan Heights Drive Suite 215 Summersville, WV 26651